

San Antonio Making Connections Questionnaire



*Conducted by
A National Organization for Research
at the University of Chicago*

N O R C
*A national organization for research
at the University of Chicago*

FI Name: _____

FI ID #: _____

Start Date: ____/____/____

Affix Questionnaire Case ID Label Here

Segment 1:

Informed Consent

This interview takes about 45 minutes, but the time may be shorter depending on how many questions you answer. I will be asking about your neighborhood; such as its services and amenities; community organizations; volunteerism; and your household.

Your participation in this survey is completely voluntary; you are free to stop the interview at any time. If there is a question you would rather not answer, I will skip it. Some of these questions might not apply to you, but I need to ask each question. All information you give is strictly confidential, and your name is never associated with the results. Findings of the research will be reported only in summary form, so that no individuals can ever be identified. I think you will find this an interesting and worthwhile experience.

May we begin the interview now?

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Segment 2:

Neighborhood Connections

Now, I want to ask you some questions about where you live.

2.1 How long have you lived in San Antonio?

_____ YEARS _____ MONTHS
DON'T KNOWDK
REFUSEDREF

Many of the questions will be about your neighborhood. By neighborhood, I mean the area around where you live and around your house. It may include places you shop, religious or public institutions, or a local business district. It is the general area around your house where you might perform routine tasks, such as shopping, going to the park, or visiting with neighbors. Please take a look at this map of the area. Study it for a moment and use this pencil to draw the boundaries of what you consider to be your neighborhood.

FI INFO:
SHOW RESPONDENT MAP. ASK RESPONDENT TO DRAW
THE BOUNDARIES OF THEIR NEIGHBORHOOD

2.2 What is the name of your neighborhood?

NEIGHBORHOOD DOES NOT HAVE A NAME1
DON'T KNOWDK
REFUSEDREF

2.3 How long have you lived in this neighborhood?

_____ YEARS _____ MONTHS
DON'T KNOWDK
REFUSEDREF

2.4 Do you think that this neighborhood is a good place to raise children?

Yes1
No2
DON'T KNOWDK
REFUSEDREF

2.5 What's the best thing about this neighborhood as a place to live?

DON'T KNOWDK
REFUSEDREF

2.6 What's the worst thing about this neighborhood as a place to live?

DON'T KNOWDK
REFUSEDREF

SHOWCARD A

2.7 I'm going to read some statements about your neighborhood, the people in it, and things that happen in the neighborhood. For each statement, tell me whether you strongly agree, agree, neither agree nor disagree, disagree, or strongly disagree.

2.7a I live in a close-knit neighborhood.

Strongly agree5
Agree4
Neither agree nor disagree3
Disagree2
Strongly disagree1
DON'T KNOWDK
REFUSEDREF

2.7b People in my neighborhood are willing to help their neighbors.

Strongly agree5
Agree4
Neither agree nor disagree3
Disagree2
Strongly disagree1
DON'T KNOWDK
REFUSEDREF

2.7c People in my neighborhood generally don't get along with each other.

Strongly agree5
Agree4
Neither agree nor disagree3
Disagree2
Strongly disagree1
DON'T KNOWDK
REFUSEDREF

2.7d People in my neighborhood do not share the same values.

Strongly agree5
Agree4
Neither agree nor disagree3
Disagree2
Strongly disagree1
DON'T KNOWDK
REFUSEDREF

2.7e People in my neighborhood can be trusted.

Strongly agree	5
Agree	4
Neither agree nor disagree	3
Disagree	2
Strongly disagree	1
DON'T KNOW	DK
REFUSED	REF

2.8 People from outside this neighborhood often come here to shop or to do business.

Strongly agree	5
Agree	4
Neither agree nor disagree	3
Disagree	2
Strongly disagree	1
DON'T KNOW	DK
REFUSED	REF

SHOWCARD B

2.9 For each of the following, please tell me if it is very likely, likely, neither likely nor unlikely, unlikely, or very unlikely that people in your neighborhood would act in the following manner:

2.9a If a child was showing disrespect to an adult, or acting out of line, how likely is it that people in your neighborhood would scold that child?

Very likely	5
Likely	4
Neither likely nor unlikely	3
Unlikely	2
Very unlikely	1
DON'T KNOW	DK
REFUSED	REF

2.9b If a group of neighborhood children were skipping school and hanging out on a street corner, how likely is it that your neighbors would do something about it?

Very likely	5
Likely	4
Neither likely nor unlikely	3
Unlikely	2
Very unlikely	1
DON'T KNOW	DK
REFUSED	REF

2.9c If some children were spray-painting graffiti on a local building, how likely is it that your neighbors would do something about it?

Very likely5
 Likely4
 Neither likely nor unlikely3
 Unlikely.....2
 Very unlikely1
 DON'T KNOWDK
 REFUSEDREF

2.9d If a fight broke out in front of their house, how likely is it that your neighbors would do something about it?

Very likely5
 Likely4
 Neither likely nor unlikely3
 Unlikely.....2
 Very unlikely1
 DON'T KNOWDK
 REFUSEDREF

2.9e If the fire station closest to their house was threatened by budget cuts, how likely is it that your neighbors would do something about it?

Very likely5
 Likely4
 Neither likely nor unlikely3
 Unlikely.....2
 Very unlikely1
 DON'T KNOWDK
 REFUSEDREF

2.10 How does the future look for this neighborhood? Is this neighborhood likely to:

Get better3
 Stay the same2
 Get worse1
 DON'T KNOWDK
 REFUSEDREF

SKIP: IF 2.3 IS LESS THAN 1 YEAR, SKIP TO SEGMENT 3.

2.11 A year ago, did you think that your neighborhood was going to get better, stay the same, or get worse?

Get better3
 Stay the same2
 Get worse1
 DON'T KNOWDK
 REFUSEDR

Segment 3:

Neighborhood Actions

The next set of questions is about problems neighborhood residents sometimes experience and the steps that they may take to correct a problem.

Sometimes people in a neighborhood do things to take care of a local problem, or to take advantage of an opportunity, or to make the neighborhood a better place to live. Please tell me (if you have/if you or any member of your household has) been involved in the following activities in the last 12 months.

3.1 Have you (or any member of your household) spoken with a local political official like a school board member or city council person about a neighborhood problem or improvement?

Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

3.2 Have you (or any member of your household) talked to a local religious leader or minister to help with a neighborhood problem or neighborhood improvement?

Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

3.3 Have you (or any member of your household) gotten together with neighbors to do something about a neighborhood problem or to organize neighborhood improvement?

Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

**SKIP: IF THERE IS NOT AT LEAST ONE "1" (YES) RESPONSE
TO 3.1, 3.2, OR 3.3, GO TO 3.5**

3.4 Was there any progress on a problem or improvement by doing any of these things?

Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

SHOWCARD C

3.5 In today's neighborhoods, many people have concerns about safety and security. These next statements have to do with your opinions about these issues. Please tell me whether you agree or disagree with the statement on a scale of 1 to 7 where 1 indicates that you "disagree very strongly" and 7 indicates that you "agree very strongly". If you do not have feelings one way or the other about the issue then use the number 4.

3.5a My neighborhood is a safe place for children.

1 2 3 4 5 6 7

DON'T KNOWDK
REFUSEDREF

3.5b I feel safe at home at night.

1 2 3 4 5 6 7

DON'T KNOWDK
REFUSEDREF

3.5c I feel safe being out in my neighborhood alone during the day.

1 2 3 4 5 6 7

DON'T KNOWDK
REFUSEDREF

3.5d If someone stopped me at night to ask directions, I would probably stop to speak with them.

1 2 3 4 5 6 7

DON'T KNOWDK
REFUSEDREF

3.5e On Halloween, most of the children go trick-or-treating in this neighborhood.

1 2 3 4 5 6 7

DON'T KNOWDK
REFUSEDREF

3.5f Most criminal activity going on here is committed by people living outside of this neighborhood.

1 2 3 4 5 6 7

DON'T KNOWDK
REFUSEDREF

SHOWCARD D

3.6 Next, I'm going to read a list of conditions that neighborhoods may have. Please tell me whether the condition is "very rare" or "very common" in your neighborhood by using a scale of 0 to 6 where 0 indicates that the condition does not occur in your neighborhood, 1 indicates that the condition is "very rare" and 6 indicates that the condition is "very common". If the problem is neither common nor rare then use the number 3.

3.6a Graffiti on buildings and walls.

0 1 2 3 4 5 6

DON'T KNOWDK
 REFUSEDREF

3.6b Litter or trash on the sidewalks and streets.

0 1 2 3 4 5 6

DON'T KNOWDK
 REFUSEDREF

3.6c Abandoned cars.

0 1 2 3 4 5 6

DON'T KNOWDK
 REFUSEDREF

3.6d Vacant, abandoned or boarded up buildings.

0 1 2 3 4 5 6

DON'T KNOWDK
 REFUSEDREF

3.6e Drug dealers, drug users, or drunks hanging around.

0 1 2 3 4 5 6

DON'T KNOWDK
 REFUSEDREF

3.6f Traffic safety problems.

0 1 2 3 4 5 6

DON'T KNOWDK
 REFUSEDREF

3.6g Gangs/gang activity.

0 1 2 3 4 5 6

DON'T KNOWDK
 REFUSEDREF

3.6h Bad odors or smells from a factory, trash, etc.

0 1 2 3 4 5 6

DON'T KNOWDK

REFUSEDREF

3.6i Prostitution.

0 1 2 3 4 5 6

DON'T KNOWDK

REFUSEDREF

3.6j Racial incidents.

0 1 2 3 4 5 6

DON'T KNOWDK

REFUSEDREF

Segment 4:

Services and Amenities

SHOWCARD E

4.1 Now I am going to ask you about how satisfied you are with several specific conditions and services in your neighborhood. Please use a scale of 1 to 7, where 1 indicates that you are “very dissatisfied” with the service and 7 indicates that you are “very satisfied” with the service. If you do not have feelings one way or the other about the service then use the number 4. If you think that the service does not apply to your neighborhood then just tell me that it doesn’t apply.

4.1a On a scale of 1 to 7, how satisfied are you with street lighting?

1 2 3 4 5 6 7

DOES NOT APPLY8
DON'T KNOWDK
REFUSEDREF

4.1b What about street cleaning?

1 2 3 4 5 6 7

DOES NOT APPLY8
DON'T KNOWDK
REFUSEDREF

4.1c How about trash collection?

1 2 3 4 5 6 7

DOES NOT APPLY8
DON'T KNOWDK
REFUSEDREF

4.1d Brush collection?

1 2 3 4 5 6 7

DOES NOT APPLY8
DON'T KNOWDK
REFUSEDREF

4.1e Street repair?

1 2 3 4 5 6 7

DOES NOT APPLY8
DON'T KNOWDK
REFUSEDREF

4.1f Fire department services?

	1	2	3	4	5	6	7	
DOES NOT APPLY								8
DON'T KNOW								DK
REFUSED								REF

4.1g Ambulance Services (EMS)?

	1	2	3	4	5	6	7	
DOES NOT APPLY								8
DON'T KNOW								DK
REFUSED								REF

SHOWCARD F

4.2 Thinking about the police serving your neighborhood, how strongly do you agree with the following statements. The response categories are: strongly agree, agree, neither agree nor disagree, disagree, and strongly disagree.

Generally, the police serving my neighborhood are:

4.2a Fair when dealing with residents.

Strongly agree	5
Agree	4
Neither agree nor disagree	3
Disagree	2
Strongly disagree	1
DON'T KNOW	DK
REFUSED	REF

4.2b Polite when dealing with residents.

Strongly agree	5
Agree	4
Neither agree nor disagree	3
Disagree	2
Strongly disagree	1
DON'T KNOW	DK
REFUSED	REF

4.2c Helpful when dealing with residents.

Strongly agree	5
Agree	4
Neither agree nor disagree	3
Disagree	2
Strongly disagree	1
DON'T KNOW	DK
REFUSED	REF

- 4.2d** Honest when dealing with residents.
- Strongly agree5
 Agree4
 Neither agree nor disagree3
 Disagree2
 Strongly disagree1
 DON'T KNOWDK
 REFUSEDREF
- 4.2e** Quick to respond when called.
- Strongly agree5
 Agree4
 Neither agree nor disagree3
 Disagree2
 Strongly disagree1
 DON'T KNOWDK
 REFUSEDREF
- 4.2f** Able to speak my language.
- Strongly agree5
 Agree4
 Neither agree nor disagree3
 Disagree2
 Strongly disagree1
 DON'T KNOWDK
 REFUSEDREF

SERVICE/AMENITY	a. Supermarket/ large grocery store	b. Pharmacy/Drug store
TIMEPERIOD	12 Months	12 Months
4.3 Have you (or any member of your household) used [a(n)] [SERVICE/AMENITY] in the last [TIMEPERIOD]?	Yes 1 No 2 → GO TO 4.5b DON'T KNOW DK → NEXT SA REFUSED REF → NEXT SA	Yes 1 No 2 → GO TO 4.5b DON'T KNOW DK → NEXT SA REFUSED REF → NEXT SA
SHOWCARD G 4.4 On a scale of 1 to 7, where 1 indicates that it is "very difficult to use," and 7 indicates that it is "very easy to use" how difficult or easy is it for you to use [a(n)] SERVICE/AMENITY?	Very Easy to Use 7 → GO TO 4.7 6 → GO TO 4.7 5 → GO TO 4.7 4 → GO TO 4.7 3 → GO TO 4.5a 2 → GO TO 4.5a Very Difficult to Use 1 → GO TO 4.5a DON'T KNOW DK → SKIP TO 4.7 REFUSED REF → SKIP TO 4.7	Very Easy to Use 7 → GO TO 4.7 6 → GO TO 4.7 5 → GO TO 4.7 4 → GO TO 4.7 3 → GO TO 4.5a 2 → GO TO 4.5a Very Difficult to Use 1 → GO TO 4.5a DON'T KNOW DK → SKIP TO 4.7 REFUSED REF → SKIP TO 4.7
4.5a Please tell me what are the problems that make using the [SERVICE/AMENITY] difficult? FI INFO: RECORD THE FIRST PROBLEM OR REASON MENTIONED AT "1 VERBATIM", THE SECOND PROBLEM OR REASON AT "2 VERBATIM", AND THE THIRD PROBLEM OR REASON AT "3 VERBATIM" SKIP: GO TO 4.6a	1. VERBATIM _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN	1. VERBATIM _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN
4.5b Why don't you use the [SERVICE/AMENITY]? FI INFO: RECORD THE FIRST PROBLEM OR REASON MENTIONED AT "1 VERBATIM", THE SECOND PROBLEM OR REASON AT "2 VERBATIM", AND THE THIRD PROBLEM OR REASON AT "3 VERBATIM" SKIP: GO TO 4.6b	2. VERBATIM _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN	2. VERBATIM _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN
DOESN'T EXIST IN OUR NEIGHBORHOOD 1 FARAWAY 2 TOO CROWDED 3 TOO EXPENSIVE 4 INCONVENIENT SCHEDULE 5 PEOPLE OF MY CULTURE ARE UNWELCOME 6 RACIAL DISCRIMINATION 7 LANGUAGE DIFFERENCE 8 TOO HARD TO GET THERE 9 DON'T KNOW HOW TO USE IT 10 DON'T KNOW WHERE TO FIND IT 11 DON'T FEEL SAFE GOING THERE 12 IT IS NOT CLEAN 13 I DON'T WANT IT 14 I DON'T NEED IT 15 OTHER 16 DON'T KNOW DK REFUSED REF	3. VERBATIM _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN	3. VERBATIM _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN
4.6 a Please tell me the main problem that makes using the [SERVICE/AMENITY] difficult? FI INFO: CHECK APPROPRIATE <input checked="" type="checkbox"/> <input type="checkbox"/> BOX SKIP: GO TO 4.7		
4.6b What is the main reason you don't use the [SERVICE/AMENITY]? FI INFO: CHECK APPROPRIATE <input checked="" type="checkbox"/> <input type="checkbox"/> BOX SKIP: GO TO NEXT SA		
SHOWCARD H 4.7 On a scale of 1 to 7 where 1 indicates that you are "very dissatisfied" and 7 indicates that you are "very satisfied", how dissatisfied or satisfied are you with the [SERVICE/AMENITY]?	Very Satisfied 7 6 5 4 3 2 Very Dissatisfied 1 DON'T KNOW DK REFUSED REF	Very Satisfied 7 6 5 4 3 2 Very Dissatisfied 1 DON'T KNOW DK REFUSED REF

c. Bank or credit union	d. ATM not in a bank	e. Check cashing facility not in a bank
12 Months	12 Months	12 Months
Yes1 No2 → GO TO 4.5b DON'T KNOWDK → NEXT SA REFUSEDREF → NEXT SA	Yes1 No2 → GO TO 4.5b DON'T KNOWDK → NEXT SA REFUSEDREF → NEXT SA	Yes1 No2 → GO TO 4.5b DON'T KNOWDK → NEXT SA REFUSEDREF → NEXT SA
Very Easy to Use7 → GO TO 4.76 → GO TO 4.75 → GO TO 4.74 → GO TO 4.73 → GO TO 4.5a2 → GO TO 4.5a Very Difficult to Use1 → GO TO 4.5a DON'T KNOWDK → SKIP TO 4.7 REFUSEDREF → SKIP TO 4.7	Very Easy to Use7 → GO TO 4.76 → GO TO 4.75 → GO TO 4.74 → GO TO 4.73 → GO TO 4.5a2 → GO TO 4.5a Very Difficult to Use1 → GO TO 4.5a DON'T KNOWDK → SKIP TO 4.7 REFUSEDREF → SKIP TO 4.7	Very Easy to Use7 → GO TO 4.76 → GO TO 4.75 → GO TO 4.74 → GO TO 4.73 → GO TO 4.5a2 → GO TO 4.5a Very Difficult to Use1 → GO TO 4.5a DON'T KNOWDK → SKIP TO 4.7 REFUSEDREF → SKIP TO 4.7
1. VERBATIM _____ _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN 2. VERBATIM _____ _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN 3. VERBATIM _____ _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN	1. VERBATIM _____ _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN 2. VERBATIM _____ _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN 3. VERBATIM _____ _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN	1. VERBATIM _____ _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN 2. VERBATIM _____ _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN 3. VERBATIM _____ _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN
Very Satisfied765432 Very Dissatisfied1 DON'T KNOWDK REFUSEDREF	Very Satisfied765432 Very Dissatisfied1 DON'T KNOWDK REFUSEDREF	Very Satisfied765432 Very Dissatisfied1 DON'T KNOWDK REFUSEDREF

SERVICE/AMENITY	f. Money transfer service not in a bank, like Western Union	g. Basic medical care and services		
TIMEPERIOD	12 Months	12 Months		
4.3 Have you (or any member of your household) used [a(n)] [SERVICE/AMENITY] in the last [TIMEPERIOD]?	Yes 1 No 2 → GO TO 4.5b DON'T KNOW DK → NEXT SA REFUSED REF → NEXT SA	Yes 1 No 2 → GO TO 4.5b DON'T KNOW DK → NEXT SA REFUSED REF → NEXT SA		
SHOWCARD G 4.4 On a scale of 1 to 7, where 1 indicates that it is "very difficult to use," and 7 indicates that it is "very easy to use" how difficult or easy is it for you to use [a(n)] SERVICE/AMENITY]?	Very Easy to Use.....7 → GO TO 4.76 → GO TO 4.75 → GO TO 4.74 → GO TO 4.73 → GO TO 4.5a2 → GO TO 4.5a Very Difficult to Use.....1 → GO TO 4.5a DON'T KNOW DK → SKIP TO 4.7 REFUSED REF → SKIP TO 4.7	Very Easy to Use7 → GO TO 4.76 → GO TO 4.75 → GO TO 4.74 → GO TO 4.73 → GO TO 4.5a2 → GO TO 4.5a Very Difficult to Use.....1 → GO TO 4.5a DON'T KNOW DK → SKIP TO 4.7 REFUSED REF → SKIP TO 4.7		
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4.6b What is the main reason you don't use the [SERVICE/AMENITY]? <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> FI INFO: CHECK APPROPRIATE ✓ <input type="checkbox"/> BOX </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> SKIP: GO TO NEXT SA </div>				
SHOWCARD H 4.7 On a scale of 1 to 7 where 1 indicates that you are "very dissatisfied" and 7 indicates that you are "very satisfied", how dissatisfied or satisfied are you with the [SERVICE/AMENITY]?	Very Satisfied 765432 Very Dissatisfied..... 1 DON'T KNOW DK REFUSED REF	Very Satisfied 765432 Very Dissatisfied 1 DON'T KNOW DK REFUSED REF		

h. After school programs	i. Community college or other adult education	j. Park or playground
12 Months	3 Years	12 Months
Yes1 No2 → GO TO 4.5b DON'T KNOWDK → NEXT SA REFUSEDREF → NEXT SA	Yes1 No2 → GO TO 4.5b DON'T KNOWDK → NEXT SA REFUSEDREF → NEXT SA	Yes1 No2 → GO TO 4.5b DON'T KNOWDK → NEXT SA REFUSEDREF → NEXT SA
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Very Satisfied765432 Very Dissatisfied1 DON'T KNOWDK REFUSEDREF	Very Satisfied765432 Very Dissatisfied1 DON'T KNOWDK REFUSEDREF	Very Satisfied765432 Very Dissatisfied1 DON'T KNOWDK REFUSEDREF

SERVICE/AMENITY	k. A recreation or community center	l. A library		
TIMEPERIOD	12 Months	12 Months		
4.3 Have you (or any member of your household) used [a(n)] [SERVICE/AMENITY] in the last [TIMEPERIOD]?	Yes 1 No 2 → GO TO 4.5b DON'T KNOW DK → NEXT SA REFUSED REF → NEXT SA	Yes 1 No 2 → GO TO 4.5b DON'T KNOW DK → NEXT SA REFUSED REF → NEXT SA		
SHOWCARD G 4.4 On a scale of 1 to 7, where 1 indicates that it is "very difficult to use," and 7 indicates that it is "very easy to use" how difficult or easy is it for you to use [a(n)] SERVICE/AMENITY]?	Very Easy to Use.....7 → GO TO 4.76 → GO TO 4.75 → GO TO 4.74 → GO TO 4.73 → GO TO 4.5a2 → GO TO 4.5a Very Difficult to Use.....1 → GO TO 4.5a DON'T KNOW DK → SKIP TO 4.7 REFUSED REF → SKIP TO 4.7	Very Easy to Use7 → GO TO 4.76 → GO TO 4.75 → GO TO 4.74 → GO TO 4.73 → GO TO 4.5a2 → GO TO 4.5a Very Difficult to Use.....1 → GO TO 4.5a DON'T KNOW DK → SKIP TO 4.7 REFUSED REF → SKIP TO 4.7		
4.5a Please tell me what are the problems that make using the [SERVICE/AMENITY] difficult? <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> FI INFO: RECORD THE FIRST PROBLEM OR REASON MENTIONED AT "1 VERBATIM", THE SECOND PROBLEM OR REASON AT "2 VERBATIM", AND THE THIRD PROBLEM OR REASON AT "3 VERBATIM" </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> SKIP: GO TO 4.6a </div> 4.5b Why don't you use the [SERVICE/AMENITY]? <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> FI INFO: RECORD THE FIRST PROBLEM OR REASON MENTIONED AT "1 VERBATIM", THE SECOND PROBLEM OR REASON AT "2 VERBATIM", AND THE THIRD PROBLEM OR REASON AT "3 VERBATIM" </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 5px;"> SKIP: GO TO 4.6b </div> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; vertical-align: top;"> DOESN'T EXIST IN OUR NEIGHBORHOOD1 FARAWAY2 TOO CROWDED3 TOO EXPENSIVE4 INCONVENIENT SCHEDULE5 PEOPLE OF MY CULTURE ARE UNWELCOME6 RACIAL DISCRIMINATION7 LANGUAGE DIFFERENCE8 </td> <td style="width: 50%; vertical-align: top;"> TOO HARD TO GET THERE.....9 DON'T KNOW HOW TO USE IT10 DON'T KNOW WHERE TO FIND IT11 DON'T FEEL SAFE GOING THERE12 IT IS NOT CLEAN13 I DON'T WANT IT14 I DON'T NEED IT15 OTHER16 DON'T KNOWDK REFUSEDREF </td> </tr> </table>	DOESN'T EXIST IN OUR NEIGHBORHOOD1 FARAWAY2 TOO CROWDED3 TOO EXPENSIVE4 INCONVENIENT SCHEDULE5 PEOPLE OF MY CULTURE ARE UNWELCOME6 RACIAL DISCRIMINATION7 LANGUAGE DIFFERENCE8	TOO HARD TO GET THERE.....9 DON'T KNOW HOW TO USE IT10 DON'T KNOW WHERE TO FIND IT11 DON'T FEEL SAFE GOING THERE12 IT IS NOT CLEAN13 I DON'T WANT IT14 I DON'T NEED IT15 OTHER16 DON'T KNOWDK REFUSEDREF	1. VERBATIM _____ _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN 2. VERBATIM _____ _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN 3. VERBATIM _____ _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN	1. VERBATIM _____ _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN 2. VERBATIM _____ _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN 3. VERBATIM _____ _____ _____ _____ CODE: _____ <input type="checkbox"/> CHECK BOX IF MAIN
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SHOWCARD H 4.7 On a scale of 1 to 7 where 1 indicates that you are "very dissatisfied" and 7 indicates that you are "very satisfied", how dissatisfied or satisfied are you with the [SERVICE/AMENITY]?	Very Satisfied 765432 Very Dissatisfied..... 1 DON'T KNOW DK REFUSED REF	Very Satisfied 765432 Very Dissatisfied 1 DON'T KNOW DK REFUSED REF		

m. Child care services and preschool programs	n. Employment placement counseling and training	q. Places where you sign up for TANF, Lone Star, or welfare
12 Months	3 Years	12 Months
Yes1 No2 → GO TO 4.5b DON'T KNOWDK → NEXT SA REFUSEDREF → NEXT SA	Yes1 No2 → GO TO 4.5b DON'T KNOWDK → NEXT SA REFUSEDREF → NEXT SA	Yes1 No2 → GO TO 4.5b DON'T KNOWDK → NEXT SA REFUSEDREF → NEXT SA
Very Easy to Use7 → GO TO 4.76 → GO TO 4.75 → GO TO 4.74 → GO TO 4.73 → GO TO 4.5a2 → GO TO 4.5a Very Difficult to Use1 → GO TO 4.5a DON'T KNOWDK → SKIP TO 4.7 REFUSEDREF → SKIP TO 4.7	Very Easy to Use7 → GO TO 4.76 → GO TO 4.75 → GO TO 4.74 → GO TO 4.73 → GO TO 4.5a2 → GO TO 4.5a Very Difficult to Use1 → GO TO 4.5a DON'T KNOWDK → SKIP TO 4.7 REFUSEDREF → SKIP TO 4.7	Very Easy to Use7 → GO TO 4.76 → GO TO 4.75 → GO TO 4.74 → GO TO 4.73 → GO TO 4.5a2 → GO TO 4.5a Very Difficult to Use1 → GO TO 4.5a DON'T KNOWDK → SKIP TO 4.7 REFUSEDREF → SKIP TO 4.7
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Very Satisfied765432 Very Dissatisfied1 DON'T KNOWDK REFUSEDREF	Very Satisfied765432 Very Dissatisfied1 DON'T KNOWDK REFUSEDREF	Very Satisfied765432 Very Dissatisfied1 DON'T KNOWDK REFUSEDREF

SERVICE/AMENITY	p. Family counseling or other family support services	r. Senior citizen day care
TIMEPERIOD	12 Months	12 Months
4.3 Have you (or any member of your household) used [a(n)] [SERVICE/AMENITY] in the last [TIMEPERIOD]?	Yes 1 No 2 → GO TO 4.5b DON'T KNOW DK → NEXT SA REFUSED REF → NEXT SA	Yes 1 No 2 → GO TO 4.5b DON'T KNOW DK → NEXT SA REFUSED REF → NEXT SA
SHOWCARD G 4.4 On a scale of 1 to 7, where 1 indicates that it is "very difficult to use," and 7 indicates that it is "very easy to use" how difficult or easy is it for you to use [a(n)] SERVICE/AMENITY]?	Very Easy to Use 7 → GO TO 4.7 6 → GO TO 4.7 5 → GO TO 4.7 4 → GO TO 4.7 3 → GO TO 4.5a 2 → GO TO 4.5a Very Difficult to Use 1 → GO TO 4.5a DON'T KNOW DK → SKIP TO 4.7 REFUSED REF → SKIP TO 4.7	Very Easy to Use 7 → GO TO 4.7 6 → GO TO 4.7 5 → GO TO 4.7 4 → GO TO 4.7 3 → GO TO 4.5a 2 → GO TO 4.5a Very Difficult to Use 1 → GO TO 4.5a DON'T KNOW DK → SKIP TO 4.7 REFUSED REF → SKIP TO 4.7
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4.6 a Please tell me the main problem that makes using the [SERVICE/AMENITY] difficult? FI INFO: CHECK APPROPRIATE <input checked="" type="checkbox"/> BOX SKIP: GO TO 4.7 4.6b What is the main reason you don't use the [SERVICE/AMENITY]? FI INFO: CHECK APPROPRIATE <input checked="" type="checkbox"/> BOX SKIP: GO TO NEXT SA		
SHOWCARD H 4.7 On a scale of 1 to 7 where 1 indicates that you are "very dissatisfied" and 7 indicates that you are "very satisfied", how dissatisfied or satisfied are you with the [SERVICE/AMENITY]?	Very Satisfied 7 6 5 4 3 2 Very Dissatisfied 1 DON'T KNOW DK REFUSED REF	Very Satisfied 7 6 5 4 3 2 Very Dissatisfied 1 DON'T KNOW DK REFUSED REF

Segment 5:

Organizations and Volunteerism

Now I'd like to ask you some questions about organizations in and around your community and your involvement with those organizations.

5.1 Over the past 12 months, have you volunteered or helped out with activities in your community?

Yes1
No.....2 → GO TO 5.2
DON'T KNOWDK → GO TO 5.2
REFUSEDREF → GO TO 5.2

IF YES:

5.1a Was the volunteer work in your neighborhood?

Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

5.1b Did you do volunteer work with youth?

Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

5.1c How often do you volunteer?

Daily1
Weekly.....2
Monthly.....3
Annually4
DON'T KNOWDK
REFUSEDREF

5.2 What is your religious preference?

DON'T KNOWDK
REFUSEDREF

5.3 Do you attend religious services inside your neighborhood or outside your neighborhood?

- Inside my neighborhood.....1
- Outside my neighborhood.....2
- DON'T ATTEND.....3
- DON'T KNOW.....DK
- REFUSED.....REF

5.4 To your knowledge has there been any sort of neighborhood get-together during the past year—say a festival, celebration, picnic—something like that?

- Yes.....1
- No.....2 → **GO TO 5.5**
- DON'T KNOW.....DK → **GO TO 5.5**
- REFUSED.....REF → **GO TO 5.5**

5.4a Did you attend?

- Yes.....1 → **GO TO 5.5**
- No.....2
- DON'T KNOW.....DK
- REFUSED.....REF

5.4b Why not?

-
- DON'T KNOW.....DK
 - REFUSED.....REF

5.5 In the past twelve months, have you served as an officer or served on a committee of any local club or organization or religious organization?

- Yes.....1
- No.....2 → **GO TO SEGMENT 6**
- DON'T KNOW.....DK → **GO TO SEGMENT 6**
- REFUSED.....REF → **GO TO SEGMENT 6**

5.5a Is this organization inside your neighborhood or outside your neighborhood?

- Inside my neighborhood.....1
- Outside my neighborhood.....2
- DON'T KNOW.....DK
- REFUSED.....REF

Segment 6:

Family Hardship

Sometimes families have trouble paying a bill or getting the goods and services they need because they do not have enough money. The next several questions ask about these kinds of experiences you may have had in the last 12 months.

6.1 During the past 12 months, did you (or any member of your household) not fill or postpone filling a prescription for drugs when you (or another member of your household) needed them?

Yes1
No2 → **GO TO 6.2**
DON'T KNOWDK → **GO TO 6.2**
REFUSEDREF → **GO TO 6.2**

6.1a Was lack of insurance or money a reason why you (or any member of your household) did not get the drugs you needed?

YES, LACK OF INSURANCE OR MONEY1
NO, SOME OTHER REASON2
DON'T KNOWDK
REFUSEDREF

6.2 During the last 12 months, was there a time when (you/you and your family) were not able to pay your mortgage, rent or utility bills?

Yes1
No2 → **GO TO 6.3e**
DON'T KNOWDK → **GO TO 6.3e**
REFUSEDREF → **GO TO 6.3e**

6.3 In the last twelve months were you evicted due to non-payment of bills?

Yes1
No2
DON'T KNOWDK
REFUSEDREF

6.3a In the last twelve months did you move voluntarily due to non-payment of bills?

Yes1
No2
DON'T KNOWDK
REFUSEDREF

6.3b Have your utilities been cut off in the last 12 months due to non-payment of bills?

Yes1
No2
DON'T KNOWDK
REFUSEDREF

6.3c Has your phone been cut off in the last 12 months due to non-payment of bills?

- Yes1
- No.....2 → **GO TO 6.3e**
- DON'T KNOWDK → **GO TO 6.3e**
- REFUSEDREF → **GO TO 6.3e**

6.3d For how long was it cut off? **SELECT ONLY ONE.**

- _____ HOURS
- _____ DAYS
- _____ WEEKS
- _____ MONTHS
- DON'T KNOWDK
- REFUSEDREF

6.3e In the last twelve months were any of your belongings repossessed due to non-payment of bills?

- Yes1
- No.....2
- DON'T KNOWDK
- REFUSEDREF

6.4a In the last 12 months, that is, since [NAME OF CURRENT MONTH] of last year, was your family ever without enough money to buy food?

- Yes1
- No.....2 → **GO TO SEGMENT 7**
- DON'T KNOWDK → **GO TO SEGMENT 7**
- REFUSEDREF → **GO TO SEGMENT 7**

6.4b Was that rarely true, sometimes true or often true?

- RARELY TRUE1
- SOMETIMES TRUE2
- OFTEN TRUE3
- DON'T KNOWDK
- REFUSEDREF

Segment 7:

Focus Child

SKIP: IF NO FOCUS CHILD, GO TO SEGMENT 8

I selected one of the children in your household to ask about. The information you share with us about this child, when combined with the same information from other households, will help us understand the experiences of children in your neighborhood.

**SKIP: IF CHILD IS 2 YEARS OLD OR OLDER CONTINUE;
IF CHILD IS UNDER THE AGE OF 2 GO TO 7.6**

Now I want to ask you some questions about [FOCUS CHILD]'s education, activities and health.

First I'd like to ask about [FOCUS CHILD]'s education.

7.1 What grade in school is [FOCUS CHILD] attending?

FI INFO:

IF R REPORTS THAT THE CHILD IS IN SPECIAL EDUCATION, CODE
SPECIAL EDUCATION AND GRADE.

NOT ATTENDING.....	0	→ GO TO 7.5
NURSERY/PRESCHOOL/PRE-KINDERGARTEN/ HEAD START TRANSITIONAL		
KINDERGARTEN (BEFORE K).....	1	
KINDERGARTEN.....	2	
PREFIRST GRADE.....	3	
FIRST - EIGHTH GRADE.....	4	
NINTH GRADE/FRESHMAN.....	5	
TENTH GRADE/SOPHOMORE.....	6	
ELEVENTH GRADE/JUNIOR.....	7	
TWELFTH GRADE/SENIOR.....	8	
ABOVE TWELFTH GRADE.....	9	
UNGRADED.....	10	
SPECIAL EDUCATION.....	11	
DON'T KNOW.....	DK	
REFUSAL.....	REF	

7.2 What is the name of the school [FOCUS CHILD] attends?

DON'T KNOW.....	DK
REFUSED.....	REF

7.3 How satisfied are you with the job your school is doing to educate your child? Are you very satisfied, satisfied, neither satisfied nor dissatisfied, dissatisfied, or very dissatisfied?

- VERY SATISFIED5
- SATISFIED4
- NEITHER SATISFIED NOR DISSATISFIED3
- DISSATISFIED2
- VERY DISSATISFIED1
- DON'T KNOWDK
- REFUSEDREF

7.4 Approximately how many days of school has (he/she) missed in the past four weeks? (Do not include any school vacation days or holidays.)

- _____ (DAYS)
- DON'T KNOWDK
 - REFUSEDREF

**SKIP: IF FOCUS CHILD IS 3 YEARS OLD OR OLDER, CONTINUE;
IF FOCUS CHILD IS LESS THAN 3 YEARS OLD GO TO 7.6**

7.5 Has [FOCUS CHILD] participated in organized activities outside of school hours or on weekends during the past year, including sports teams; music, dance, or language classes; youth groups, clubs, etc.?

- Yes1
- No2 → GO TO 7.5b
- DON'T KNOWDK → GO TO 7.5b
- REFUSEDREF → GO TO 7.5b

7.5a How often does [FOCUS CHILD] participate in these kinds of activities?

- Daily1
- 2-3 times per week2
- Weekly3
- Monthly4
- A few times a year5
- SEASONAL6
- DON'T KNOWDK
- REFUSEDREF

SKIP: GO TO 7.6

7.5b There are many reasons why children don't or can't participate in activities.

What were the reasons [FOCUS CHILD] did not participate in any organized activities during the past year?

CODE ALL THAT APPLY

- Child not interested1
- None available in the area2
- Can't get to them because of
transportation problems3
- Couldn't afford the fees4
- Waiting list, program/service did
not have room5
- Disability6
- Child feels unwelcome7
- Safety concerns8
- Language9
- My child is not old enough.....10
- OTHER (SPECIFY)_____11
- DON'T KNOWDK
- REFUSEDREF

7.6

SKIP: IF FOCUS CHILD IS UNDER 12 YEARS OF AGE CONTINUE; IF FOCUS CHILD IS 12 YEARS OF AGE OR OLDER GO TO 7.7

Do you (or any family member) read stories to [FOCUS CHILD]?

- Yes1
- No2
- DON'T KNOWDK
- REFUSEDREF

7.7 Do you know most, some, or none of your child's friends?

- MOST1
- SOME2
- NONE3
- DON'T KNOWDK
- REFUSEDREF

7.8 The next series of questions is about [FOCUS CHILD]'s health, health insurance, and usual place of health care. Has a health professional ever told you that [FOCUS CHILD] has a physical, learning, mental, or chronic health condition that limits (his/her) participation in the usual kinds of activities done by most children (his/her) age or limits (his/her) ability to do regular school work?

- Yes1
- No.....2 → **GO TO 7.9**
- DON'T KNOWDK → **GO TO 7.9**
- REFUSEDREF → **GO TO 7.9**

7.8a What is it?

- _____ (CONDITION)
- DON'T KNOWDK
- REFUSEDREF

7.9 In general, would you say [FOCUS CHILD]'s health is ...

- Excellent.....5
- Very good4
- Good.....3
- Fair2
- Poor.....1
- DON'T KNOWDK
- REFUSEDREF

7.10 Does [FOCUS CHILD] have any health insurance plan, including CHIP or Medicaid, or is (s/he) uninsured right now? By health insurance, I mean any plan, including Medicaid, that would pay for or has paid for some or all of [FOCUS CHILD]'s health and medical care expenses.

- Yes, insured1
- No, not insured2
- DON'T KNOWDK
- REFUSEDREF

7.11 Think about the **main** place where [FOCUS CHILD] went or would have gone for care if (s/he) was sick or needed advice about (his/her) health. Is this place a . . .

- Folk Healer28
- Hospital** emergency room01
- A **clinic** at a **hospital**02
- A particular **doctor's office** outside a **hospital**03
- A particular **doctor's office** inside a **hospital**04
- An HMO-run **clinic**05
- A community health center or neighborhood **clinic**06
- A school **clinic**07
- The health department / health department **clinic**08
- Urgent care center or walk-in center **other than a**
hospital emergency room09
- Planned Parenthood or family planning **clinic**10
- Another type of place _____11
- Do not go anywhere most often12
- DON'T KNOWDK
- REFUSEDREF

8.1 Now, I'd like to ask a few questions about the members of your household.

FI INFO:
 LIST NAMES FROM ROSTERS ON THE CORRESPONDING LINES BELOW.
 IF NO FOCUS CHILD GO TO 8.3.

LIST NAMES FROM ADULT ROSTER ON LINES 1-8 BELOW.	8.2 What is [PERSON]'s relationship to [FOCUS CHILD]? SEE CODES BELOW.	8.3 CODE SEX, ASK IF NOT OBVIOUS: (Are you/is [NAME] male or female? MALE = 1 AND FEMALE = 2.	8.4 Which of these categories describes (you/Name)? You may choose more than one category. READ LIST BELOW.
1			
2			
3			
4			
5			
6			
7			
8			
LIST NAMES FROM CHILD ROSTER ON LINES 1 – 8 BELOW.	8.2 What is [PERSON]'s relationship to [FOCUS CHILD]? SEE CODES BELOW.	8.3 CODE SEX, ASK IF NOT OBVIOUS: Is [NAME] Male or female? MALE = 1 AND FEMALE = 2	8.5 (IF 14 OR OLDER, ASK:) Is this person employed or not employed? EMPLOYED = 1 NOT EMPLOYED = 2
1			
2			
3			
4			
5			
6			
7			
8			

CODES FOR 8.2.
 1 = Parent (includes step-parent)
 2 = Sibling
 3 = Other relative
 4 = Not related
 5 = Focus Child

CODES FOR 8.4.

1 = Employed	5 = Retired
2 = In Job Training	6 = Permanently Disabled
3 = Temporarily laid off	7 = Homemaker
4 = Unemployed	8 = Student
	9 = OTHER (SPECIFY)

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Segment 8:

Income and Assets

Now I'd like to ask you a few questions about telephone and computer use in your home.

8.6 Is there a telephone in your home that works?

Yes1
No2
DON'T KNOWDK
REFUSEDREF

8.7 Do you (or any member of your household) use a computer at home?

Yes1
No2 → GO TO 8.8
DON'T KNOWDK → GO TO 8.8
REFUSEDREF → GO TO 8.8

8.7a Do you (or any member of your household) connect to the Internet at home?

Yes1
No2
DON'T KNOWDK
REFUSEDREF

8.8 Do you (or any member of your household) use a computer at any other location, such as work, a family member's or friend's house, the public library, or school?

Yes1
No2 → GO TO IVQ1
DON'T KNOWDK → GO TO IVQ1
REFUSEDREF → GO TO IVQ1

8.8a Do you (or any member of your household) connect to the Internet at this location?

Yes1
No2
DON'T KNOWDK
REFUSEDREF

IV Q1

INTERVIEWER Q: IS THERE AT LEAST 1 "YES" RESPONSE AT 8.7A OR 8.8A?
IF YES, GO TO 8.8_1. IF NO, GO TO 8.8_9.

Yes1
No2 → GO TO 8.8_9
DON'T KNOWDK → GO TO 8.8_9
REFUSEDREF → GO TO 8.8_9

Do you (or does anyone in your household) use the Internet on a regular basis for any of the following purposes? By "regular" I mean once a week or more.	Yes	No	DON'T KNOW	REFUSED
8.8_1 for email	1	2	DK	REF
8.8_2 to take educational courses	1	2	DK	REF
8.8_3 to check news, weather, or sports	1	2	DK	REF
8.8_4 for making phone calls	1	2	DK	REF
8.8_5 to search for government, business, health, or educational information	1	2	DK	REF
8.8_6 to search for jobs	1	2	DK	REF
8.8_7 to do job-related tasks	1	2	DK	REF
8.8_8 to shop, pay bills, or other commercial activities	1	2	DK	REF

8.8_9 Is anyone in the household an employee of the City of San Antonio?

Yes1
 No.....2
 DON'T KNOWDK
 REFUSEDREF

IV Q2

INTERVIEWER Q: CHECK ROSTER ON PAGE 29, IS THE RESPONDENT EMPLOYED?

Yes1
 No.....2 → GO TO 8.19
 DON'T KNOWDK → GO TO 8.19
 REFUSEDREF → GO TO 8.19

The next series of questions is about you. First I will ask you questions about your employment.

8.9 How many jobs do you hold currently?

____|____| (JOBS)
 DON'T KNOWDK
 REFUSEDREF

8.10 In the past 12 months, about how many hours per week have you worked in the average week? Count everything, including extra jobs or paid work you do at home.

____|____|____| (HRS PER WEEK)
 DON'T KNOWDK
 REFUSEDREF

8.11 About how long does it usually take you to get to work?

_____ MINUTES
DON'T KNOWDK
REFUSEDREF

8.12 How do you usually get to work?

CODE ALL THAT APPLY
Walk1
Bike2
Bus, Train, Subway3
Alone in car4
Carpool.....5
DON'T KNOWDK
REFUSEDREF

8.13 How long have you had your main present job?

_____ YEARS _____ MONTHS
DON'T KNOWDK
REFUSEDREF

SKIP: IF MORE THAN SIX MONTHS THEN GO TO 8.15

8.14 Is this job considered permanent or temporary?

PERMANENT1
TEMPORARY2
SEASONAL3
DON'T KNOWDK
REFUSEDREF

8.15 During the past 12 months have you received a raise in your rate of pay?

Yes1
No2
DON'T KNOWDK
REFUSEDREF

FI INFO:
IF 8.9 IS GREATER THAN 1, PROBE FOR MAIN JOB

8.16 Would you say your chances for career advancement in your present job are excellent, good, fair, or poor?

EXCELLENT4
GOOD3
FAIR2
POOR.....1
DON'T KNOWDK
REFUSEDREF

8.17 Which of the following benefits do you receive or get from your job?

- CODE ALL THAT APPLY
- Health insurance for yourself01
 - Health insurance for your family.....02
 - Dental insurance for yourself03
 - Dental insurance for your family.....04
 - Life insurance05
 - Long-term Disability insurance.....06
 - Retirement program07
 - Paid sick days08
 - Unpaid sick days or personal leave days.....09
 - Paid vacation.....10
 - NONE OF THE ABOVE11
 - DON'T KNOWDK
 - REFUSEDREF

SHOWCARD I

8.18 How did you first learn about your current main job?

- FAMILY MEMBER01
- FRIEND/NEIGHBOR.....02
- PREVIOUS EMPLOYER/PREVIOUS COWORKER03
- WELFARE OFFICE.....04
- JOB SEARCH05
- JOB READINESS, OR OTHER TRAINING PROGRAM06
- STATE OR COUNTY UNEMPLOYMENT OFFICE07
- PRIVATE EMPLOYMENT AGENCY
INCLUDING TEMPORARY EMPLOYMENT08
- SCHOOL PLACEMENT OFFICER09
- WORK FIRST, WORK EXPERIENCE, OR COMMUNITY
SERVICE JOB.....10
- NEWSPAPER ADS.....11
- HELP WANTED SIGN12
- CALLED/WENT IN AND ASKED ABOUT
JOB OPENINGS13
- OTHER (SPECIFY) _____ ...14
- DON'T KNOWDK
- REFUSEDREF

8.19 How many weeks during the last 12 months were you without work because of unemployment?

- _____ (WEEKS)
- DON'T KNOWDK
 - REFUSEDREF

SKIP: IF R IS EMPLOYED (IF IVQ2 = 1) SKIP TO 8.21

8.20 When did you last work, even for a few days?

- 1997-20021
- 1996 or earlier2
- Never worked3
- DON'T KNOWDK
- REFUSEDREF

8.21 In the last 12 months, have you completed any job training classes or education programs (GED classes, courses for college credit, apprentice programs, or other classes)?

- Yes1
- No2
- DON'T KNOWDK
- REFUSEDREF

8.21_1 Did your training lead to employment advancement?

- Yes1
- No2
- DON'T KNOWDK
- REFUSEDREF

8.22 Do you have a spouse or partner that lives in this household?

- Yes1
- No2 → GO TO 8.26
- DON'T KNOWDK → GO TO 8.26
- REFUSEDREF → GO TO 8.26

The next set of questions are about your spouse/partner's employment.

8.23 How many jobs does your spouse/partner hold currently?

- ____|____| (JOBS)
- DON'T KNOWDK
- REFUSEDREF

SKIP: IF 8.23=0 THEN SKIP TO 8.26

8.24 In the past 12 months, about how many hours per week has your spouse/partner worked in the average week? Count everything, including extra jobs or paid work (he/she) does at home.

- ____|____|(HRS PER WEEK)
- DON'T KNOWDK
- REFUSEDREF

8.25 Which of the following benefits does your spouse/partner get from (his/her) job?

CODE ALL THAT APPLY

- Health insurance for (him/herself).....01
- Health insurance for your family.....02
- Dental insurance for (him/herself).....03
- Dental insurance for your family.....04
- Life insurance05
- Long-term Disability insurance.....06
- Retirement program07
- Paid sick days08
- Unpaid sick days or personal leave days.....09
- Paid vacation.....10
- NONE OF THE ABOVE11
- DON'T KNOWDK
- REFUSEDREF

8.26 I am going to be asking you about your household income, but first, I want to ask you about possible sources of that income...

Did you (or anyone in your household) receive any income in the last 12 months from (...)?	Yes	No	DON'T KNOW	REFUSED
8.26a Wages or salary	1	2	DK	REF
8.26b Commissions, bonuses, or tips	1	2	DK	REF
8.26c Self-employment income from a business or farm, including proprietorships and partnerships	1	2	DK	REF
8.26d Interest payments, dividends, net rental income, royalty income, or income from estates and trusts	1	2	DK	REF
8.26e Social Security or railroad retirement	1	2	DK	REF
8.26f Supplemental security income	1	2	DK	REF
8.26g Public assistance or welfare payments, such as TANF or Lone Star, from the state or local welfare office	1	2	DK	REF
8.26h Retirement, survivor, or disability pensions	1	2	DK	REF
8.26i Other work that you have not yet told me about that you did inside or outside the home such as child care/babysitting, doing hair, cooking, car repair, carpentry, or other jobs like that	1	2	DK	REF
8.26j Any other sources of income received regularly such as Veteran's payments, unemployment compensation, child support, or alimony	1	2	DK	REF

SHOWCARD J

8.27 What was your total household income from all of these sources for the last 12 months?

FI INFO:

READ NAMES FROM ROSTER AS A REMINDER OF WHO RESPONDENT SHOULD BE REFERRING TO WHEN ANSWERING THIS QUESTION

\$0 - \$4,999	1
\$5,000 - \$9, 999	2
\$10,000 - \$14,999	3
\$15,000 - \$19,999	4
\$20,000 - \$24,999	5
\$25,000 - \$29,999	6
\$30,000 or more	7
DON'T KNOW	DK
REFUSED	REF

8.28 In the past 12 months, have you (or anyone in your household) received food stamps?

Yes	1
No.....	2
DON'T KNOW	DK
REFUSED	REF

8.29 Have you received the Earned Income Tax Credit in the last 12 months?

Yes	1
No.....	2
DON'T KNOW	DK
REFUSED	REF

8.30 Have you received the Child Care Tax Credit in the last 12 months?

Yes	1
No.....	2
DON'T KNOW	DK
REFUSED	REF

8.30_1 When was the last time you used a rapid-tax service?

Within the last 6 months	3
More than 6 months ago, but less than 12 months ago.....	2
More than 12 months ago	1
NEVER	0
DON'T KNOW	DK
REFUSED	REF

8.31 Sometimes families **give** financial help, either to other people they live with or to friends and family outside. Did you give any financial help like this in the last 12 months?

- Yes1
- No.....2 → **GO TO 8.32**
- DON'T KNOWDK → **GO TO 8.32**
- REFUSEDREF → **GO TO 8.32**

8.31a Was any of this financial help to friends or family in other countries?

- Yes1
- No.....2
- DON'T KNOWDK
- REFUSEDREF

8.32 Sometimes families get financial help, either from other people they live with or from friends and family outside. Did you get any help like this in the last 12 months?

- Yes1
- No.....2
- DON'T KNOWDK
- REFUSEDREF

8.33 Do you (and your spouse or partner) own this (house/apartment), rent it, or what?

- Own1
- Buying2
- Rent.....3 → **GO TO 8.36**
- Rent to own4 → **GO TO 8.36**
- Buying on contract5 → **GO TO 8.36**
- Live here for free6 → **GO TO 8.39**
- DON'T KNOWDK → **GO TO 8.39**
- REFUSEDREF → **GO TO 8.39**

8.34 What do you think the value of your house is?

- \$ _____
- DON'T KNOWDK
- REFUSEDREF

8.35 What is the total monthly mortgage on this unit?

- PER MONTH \$ _____
- HOUSE PAID FOR0
- DON'T KNOWDK
- REFUSEDREF

SKIP: GO TO 8.37

8.36 What is the total monthly rent on this unit?

- PER MONTH \$ _____
- DON'T KNOWDK
- REFUSEDREF

8.37 How much of that do you (and your spouse/partner) pay?

\$ _____
DON'T KNOWDK
REFUSEDREF

SKIP: IF 8.33=1 or 2 GO TO 8.41

8.38 Are (you/you and your family) paying lower rent because the federal, state or local government is paying part of the rent?

Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

8.39 Is the building owned by a public housing authority?

Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

8.40 Did a public housing authority or some similar agency give you (or any member of your household) a section 8 certificate or voucher to help pay the rent for this apartment or home?

Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

8.41 Does anyone in your household own a car, van or truck?

Yes1
No.....2 → GO TO 8.42
DON'T KNOWDK → GO TO 8.42
REFUSEDREF → GO TO 8.42

8.41a Is this vehicle dependable?

Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

8.42 Do you currently have a valid driver's license?

Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

8.43 People sometimes borrow money or take out loans. Right now, are you (and/or your spouse/partner) paying back any of the following loans?

- 8.43a** Home mortgage?
Yes1
No.....2
DON'T KNOWDK
REFUSEDREF
- 8.43b** Home improvement loan?
Yes1
No.....2
DON'T KNOWDK
REFUSEDREF
- 8.43c** Home equity loan?
Yes1
No.....2
DON'T KNOWDK
REFUSEDREF
- 8.43d** Car loan?
Yes1
No.....2
DON'T KNOWDK
REFUSEDREF
- 8.43e** Student loan?
Yes1
No.....2
DON'T KNOWDK
REFUSEDREF
- 8.43f** Hospital or medical bill?
Yes1
No.....2
DON'T KNOWDK
REFUSEDREF
- 8.43g** Credit card balance?
Yes1
No.....2
DON'T KNOWDK
REFUSEDREF
- 8.43h** Furniture or appliances?
Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

8.43I Other loan? (SPECIFY) _____
 Yes1
 No.....2
 DON'T KNOWDK
 REFUSEDREF

SKIP: IF THERE WAS NOT AT LEAST ONE "1" (YES) RESPONSE TO 8.43a-8.43j SKIP TO 8.44_1

SHOWCARD J

8.44 When you think of (that loan/all those loans), what is the total amount you (and your spouse/partner) owe?

\$0 - \$4,9991
 \$5,000 - \$9, 9992
 \$10,000 - \$14,9993
 \$15,000 - \$19,9994
 \$20,000 - \$24,9995
 \$25,000 - \$29,9996
 \$30,000 or more7
 DON'T KNOWDK
 REFUSEDREF

8.44_1 When was the last time you borrowed money against your paycheck?

Last six months1
 Last year.....2
 Never3
 DON'T KNOWDK
 REFUSEDREF

8.44_2 When was the last time you pawned something you owned at a pawn shop?

Last six months1
 Last year.....2
 Never3
 DON'T KNOWDK
 REFUSEDREF

8.45 People sometimes save money for the future. Right now, are you (and/or your spouse/partner) saving for any of the following things:

8.45a To buy a house?
Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

8.45b For school or college?
Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

8.45c For a car?
Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

8.45d For retirement?
Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

8.45e For emergencies?
Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

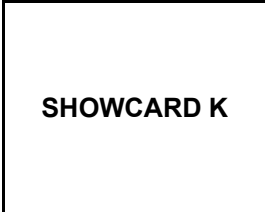
8.45f Other savings? (SPECIFY) _____
Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

8.46 Do you have a checking account?
Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

8.47 Do you have a savings account?
Yes1
No.....2
DON'T KNOWDK
REFUSEDREF

8.48 Do you have a credit card?

- Yes1
- No.....2
- DON'T KNOWDK
- REFUSEDREF



8.49 Now we're interested in how people might cope with emergencies. What if you had an unexpected bill that was half of your monthly income and you had to pay the bill in two weeks. The card shows different ways people might handle this kind of situation. Which of the ways do you think would work for you? Just give me the numbers next to each way that you might use to handle this situation.

CODE ALL THAT APPLY.

- 8.49a** USE SAVINGS.....1
- 8.49b** USE A CREDIT CARD2
- 8.49c** BORROW FROM FAMILY.....3
- 8.49d** BORROW FROM FRIENDS.....4
- 8.49e** SELL SOMETHING5
- 8.49f** GET A PAYDAY LOAN.....6
- 8.49g** PAWN SOMETHING7
- 8.49h** BORROW FROM BANK.....8
- 8.49i** BORROW FROM CONSUMER FINANCE ENTERPRISE ..9
- 8.49j** WOULD NOT PAY10
- 8.49k** MUTUAL ASSISTANCE SAVINGS11
- 8.49l** OTHER (SPECIFY)_____12

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Segment 9:

Demographics

Now I have a few more questions about you. Your answers to the following questions will be used in combination with the answers you have already provided to help us understand your neighborhood.

9.1 Do you consider yourself to be of Hispanic, Latino, or Spanish Origin or descent?

PROMPT: This group includes people of Mexican, Puerto Rican, Cuban, Central and South American, and any other Spanish background.

- No, not Latino/Spanish/Hispanic.....1
- Yes, Mexican, Mexican American, Chicano.....2
- Yes, Puerto Rican3
- Yes, Cuban.....4
- Yes, other Spanish/Hispanic/Latino5
- SPECIFY _____
- DON'T KNOWDK
- REFUSEDREF

9.2 What race do you consider yourself?

PROMPT: You can choose more than one of these categories.

- Native American, or Alaska Native.....1
- Asian2
- Black or African American.....3
- Native Hawaiian or Other Pacific Islander4
- White5
- Or something else _____6
- DON'T KNOWDK
- REFUSEDREF

9.3 In what country were you born?

- United States.....1 → **GO TO 9.5**
- Other (SPECIFY)_____2
- DON'T KNOWDK
- REFUSEDREF

9.3a In what year did you come to live in the United States?

- _____ YEAR
- DON'T KNOWDK
- REFUSEDREF

9.4 Are you a **citizen** of the United States?

- Yes1
- No.....2
- DON'T KNOWDK
- REFUSEDREF

9.5 What is the highest level of education you have completed?

- EIGHTH GRADE OR LESS1 → GO TO END
- BEYOND EIGHTH GRADE BUT NOT HIGH SCHOOL GRADUATION2 → GO TO END
- GED.....3 → GO TO END
- HIGH SCHOOL GRADUATION4 → GO TO END
- TRADE OR VOCATIONAL SCHOOL5 → GO TO END
- ONE TO THREE YEARS OF COLLEGE6 → GO TO END
- GRADUATED FOUR YEAR COLLEGE7 → GO TO END
- SOME GRADUATE EDUCATION8 → GO TO END
- GRADUATE DEGREE9 → GO TO END
- DON'T KNOWDK
- REFUSEDREF

9.6 In what country were you educated?

- United States1
- Other2
- DON'T KNOWDK
- REFUSEDREF

9.7 What was your age when you completed your highest level of education?

- _____ (AGE)
- DON'T KNOWDK
- REFUSEDREF

END I am now going to place this completed questionnaire in this envelope and seal the envelope. Tomorrow morning I will be sending this document to our offices in Chicago. An editor will check to see that I have indicated an answer to all of the appropriate questions. If I mistakenly skipped a question, someone from our central office will call you to fill in the missing information.

These are all of the survey questions that I have for you. Thank you for your participation in this survey. In addition, my office may want to verify that I was here. Someone may call you to make sure that I conducted the interview. About three years from now I would like to call on you to ask you to participate in a follow-up survey. In case you move away I'd like to get some information about you and those close to you that could help us locate you.

FI INFO:
COMPLETE LOCATING INFORMATION SECTION IN CASE BOOKLET WITH RESPONDNET BEFORE ENDING INTERVIEW.